



All law enforcement agencies prioritize calls for service depending on their nature. Priority One calls are incidents involving immediate danger to citizens. Priority One response requires the use of emergency equipment for the deputy to arrive as quickly as possible. Priority Two calls are incidents such as property crimes, local alarms, and most often do not require the use of emergency equipment.

Pct. 5 prides itself with a rapid response time to calls for service. A lower response time is the cornerstone of our commitment to the safety of our citizens. A quick response enables the deputy a greater opportunity to make an arrest while a crime is being committed and to assist a crime victim in need.



# Ted Heap

## Constable Precinct 5

### OUR MISSION

To uphold the Constitution of the United States, preserve the peace and enforce the laws of the State of Texas by working cooperatively with the public and always serving with honor and integrity.

### OUR VALUES

“always Honor, Integrity, Service.”

#### Honor:

We live by our oath of office; we recognize the dignity of every person we encounter.

#### Integrity:

We are honest and ethical in all of our actions.

#### Service:

We serve the public; we serve each other; we are servant leaders.



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# The Office of Constable Ted Heap



## Harris County Precinct Five

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Ted Heap, Constable

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SECURITY COMPARISON:  See how the options stack up.			
	Contract Deputy	Private Security	Off-Duty Police
Minimum Age	21	18	21
Minimum Training	880+ Hours	6 Hours/40 Hours (armed)	880+ Hours
Ability to Conduct Criminal Investigation	Yes	No	Limited
Ability to Arrest	Yes	Limited	Yes
Ability to Enforce Traffic Law	Yes	No	Limited
Direct 911 Response	Yes	No	No
Duty to Act	Yes	No	Yes
Full Agency Support	Yes	No	No
Marked Police Cars	Yes	No	Limited

## FAQs about Security

### What is the difference between Contract Deputy, security officer, and off-duty police officer?

A Contract Deputy is a fully-licensed peace officer who is on duty and assigned to your area. The deputy has the authority and duty to enforce all the laws of Texas and preserve the public peace. The deputy is fully equipped and trained in the latest procedures, and has the backing of an entire agency.

Security guards are crime prevention guards assigned to protect specific people and property. A security guard is not the same as a police officer and they have no more authority to enforce state law than an average citizen. When a citizen or a security guard detains a suspect, they must contact local law enforcement to complete the report and arrest of the individual.

An off-duty police officer has the same training and authority as the contract deputy, but there

are some major limitations. First, as stated in the name,

the off-duty officer is not on duty and does not have access to all of the same equipment and resources. Second, you are making an agreement with an individual or group of individuals instead of a certified state government agency.

### How does the contract program work?

Under the Contract Deputy Program, deputies are assigned to a specific geographic area. This benefits the residents in several ways. First, deputies are never more than a few minutes away. We pride ourselves on extremely fast response times to calls for service. Second, the deputy becomes familiar with the neighborhood and its residents, allowing them to better identify unusual or suspicious activity. Third, consistent high visibility of the deputy and distinctively marked patrol cars, serves to deter criminal activity.

## What services do I receive with my contract?

When contracting with Pct. 5, your neighborhood, M.U.D. or Business District receives professional and accountable police services. In addition to the normal patrol duties, you will benefit from several of our other divisions, such as our Uniformed Investigation Unit, Animal Crimes Unit, Environmental Crimes Unit, Major Offenders Unit, and Game Room and Human Trafficking unit. You can also take advantage of our Vacation Watch Program, where a patrol deputy will check your residence daily while you are gone so you can be reassured your residence will be secure when you arrive back home.

Calls for Service



Precinct 5 responded to 436,206 Calls For Service in 2016, which was an increase of 8% compared to 2015 and 31% over 2012.

Total Arrests



In 2016 Precinct 5 responded to 3,339 incidents where an arrest was made. This was a 17% increase over 2015 and a 24% increase over 2012.

Employees



Precinct 5 employs 384 law enforcement professionals

Alarm Calls



Precinct 5 Deputies responded to 7,557 alarm calls in 2016.